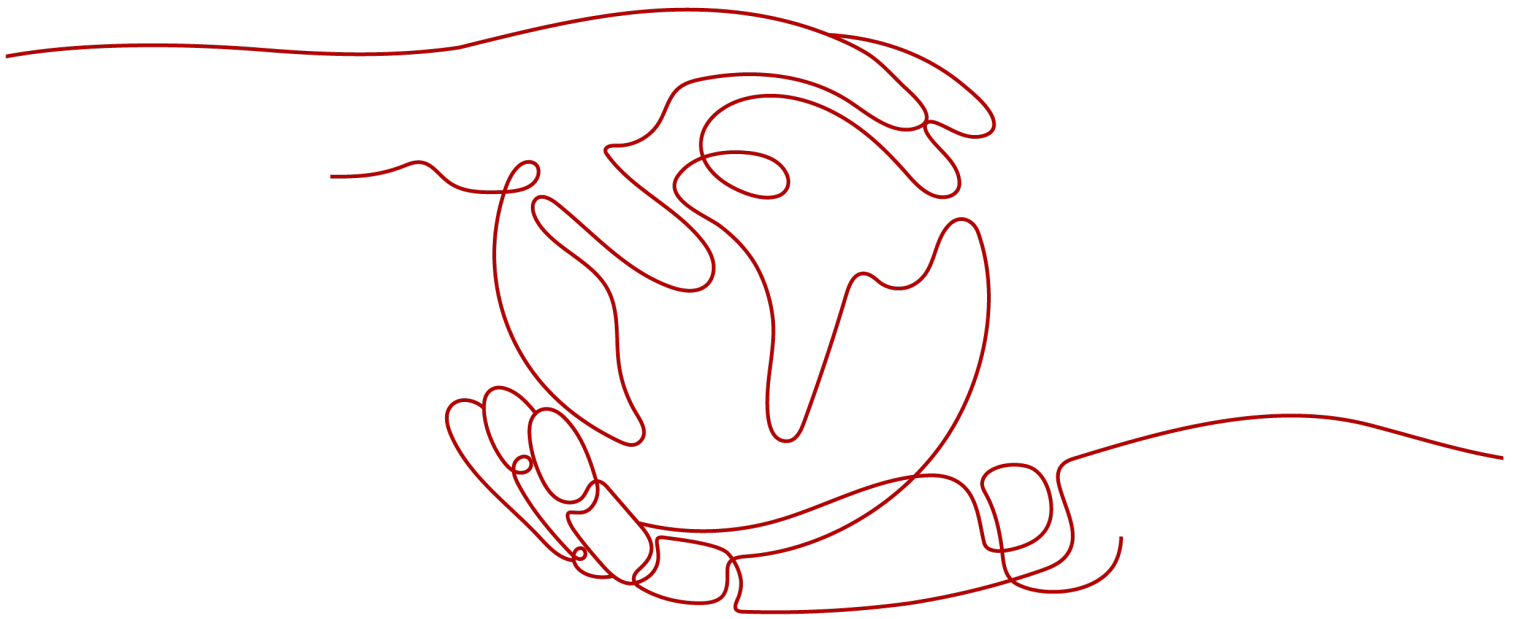


Shutdown Notice

Issue 1.1
Date 2025-06-26



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1 InnostageWorkbench at the LA-Santiago and LA-Sao Paulo1 Shutdown Notice:

Dear User,

Thank you for your trust and support over the years. We will be shutting down InnostageWorkbench at LA-Santiago and LA-Sao Paulo1 starting June 30, 2025.

To ensure your business is not affected, by December 30, 2025: You can contact our technical support team (we link: p_HaydnAssistant, email address: liupu3@huawei.com) to provide your IAM account and contact information. We will assist you in migrating your data to the AP-Singapore.

Note: Data will be retained for 6 months, and after December 30, 2025, the data will be cleared!

We sincerely apologize for any inconvenience this adjustment may cause and appreciate your understanding and support.